



INFORMATION SECURITY POLICY STATEMENT

Virtual Pay International Limited is committed to maintaining a high standard of information security and protecting the confidentiality, integrity, and availability of information entrusted to us by our customers, employees, partners, suppliers, and other stakeholders.

We have established and maintain an Information Security Management System (ISMS) aligned with the requirements of ISO/IEC 27001:2022 and applicable legal, regulatory, statutory, and contractual obligations.

Our information security framework is designed to support the secure delivery of our services, protect our information assets, manage information security risks, and strengthen the resilience of our business operations.

Virtual Pay is committed to:

- Protecting confidentiality, integrity, and availability of information and information systems.
- Identifying, assessing, treating, and continually monitoring information security risks.
- Maintaining appropriate administrative, technical, physical, and organizational security controls.
- Ensuring that access to information and systems is appropriately authorized and managed.
- Providing ongoing information, security awareness and training for our employees and relevant personnel.
- Managing information security requirements within our relationships with suppliers and third parties.



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- Maintaining processes for identification, reporting, management, and response to information security incidents.
- Maintaining appropriate business continuity and disaster recovery arrangements to support the availability and resilience of critical services.
- Complying with applicable data protection, privacy, legal, regulatory, contractual, and information security requirements.
- Establishing and monitoring information security objectives that support our business and strategic direction.
- Continually improving the suitability, adequacy, and effectiveness of our Information Security Management System.

Information security is a shared responsibility across Virtual Pay. Management provides leadership and appropriate resources to support the effectiveness of the ISMS, while employees and relevant third parties are expected to comply with applicable information security requirements.

Virtual Pay regularly reviews its information security policies, objectives, risks, controls, and management systems to respond to changes in technology, regulatory requirements, business operations, and the threat environment.

Through these commitments, Virtual Pay seeks to maintain the trust of its customers, partners, regulators, employees, and other stakeholders while supporting the secure and reliable delivery of its payment services.