



SECURITY

i. Is Virtual Pay's payment gateway PCI DSS certified?

Yes, Virtual Pay is PCI DSS certified.

ii. What is the scope of PCI DSS?

The PCI DSS security requirements apply to all system components included in or connected to the Cardholder Data Environment. The Cardholder Data Environment (CDE) is comprised of people, processes and technologies that collect, store, process, or transmit cardholder data and/or sensitive authentication data.

iii. How can we monitor Virtual Pay's PCI DSS compliance status?

You can request a copy of our latest PCI DSS Attestation of Compliance (AoC) by contacting support@virtual-pay.io

iv. Does Virtual Pay ensure data encryption and transaction security?

Yes, we do. We take the security of all transaction data very seriously, which is why Virtual Pay has implemented industry-standard security practices to provide a safe payment environment for everyone involved.

v. Do you support Two Factor Authentication?

Yes, we do support Two Factor Authentication (2FA).

vi. Does Virtual Pay ensure privacy of confidential personal information?

Yes, we do. We have the utmost respect for your privacy and, therefore, take great care in safeguarding confidential personal information. All transaction details are held on our secure servers and encrypted using Secure Sockets Layer (SSL) technology in order to protect customer privacy.